



LIABILITY LETTER FOR THE TRANSPORTATION OF ANIMALS IN CARGO HOLD OR PASSENGER CABIN.



AEROVÍAS DE MÉXICO S.A. DE C.V. or AEROLITORAL S.A. DE C.V.:

I, the undersigned, _____, declare that I have been informed of all the requirements, terms, and conditions for the transportation service of animals in the cargo hold and/or passenger cabin of the aircraft. I acknowledge that I am aware of them and previously reviewed them at the following link: <https://www.aeromexico.com/en-us/flight-information/pet-air-transportation> , accepting them in full. I have also been informed of and understand the applicable national and/or international regulations of the country of origin and destination for the air transport of animals, and I express my complete agreement with these requirements, terms, and conditions, including the following statements:

Dogs and Cats:

- Whether traveling in the cargo hold or in the passenger cabin (excluding emotional support or service animals), the kennel or carrier meets the requirements established by legislation and official regulations, is in optimal condition, made of resistant materials to prevent the animal from escaping, with permitted dimensions, proper ventilation, and absorbent material to prevent spills and/or waste leakage.
- The maximum weight and minimum age allowed for transportation are met.
- In addition to having a rabies vaccination certificate and a certificate of good health, I possess all required documents for both the country of origin and destination.
- For emotional support animals (dogs only), a medical certificate for the passenger, issued within the past year, indicating the need to travel with the animal is required. The passenger must always travel accompanied by their emotional support animal when using this service.
- If the dog or cat is brachycephalic, it may not be transported in the cargo hold.

Roosters in Cargo Hold:

- Transport complies with container regulations, ventilation, and a maximum of 4 roosters per tie.
- Required documentation for transport is provided.

I understand and accept that the airline will transport my animal with reasonable care and in compliance with national and international regulations applicable to the transportation of domestic animals. I acknowledge that there may be additional requirements, inspection points, or potential delays at the airport or in the country of origin/destination that are beyond the airline's control, as well as external factors such as weather (considering the optimal temperature for his transport to be a maximum of 2°C/35°F to 35°C/95°F), social conditions, airport infrastructure, etc., which may affect the animal, with no liability for the airline.

I accept that, for the safety of my animal, if during check-in or prior to boarding in the cargo hold it exhibits any of the following behaviors: aggressiveness, barking, excessive panting, or attempts to bite or scratch the kennel to escape, among others, it will not be allowed to travel and boarding will be denied without any liability for the airline.

Likewise, I release the airline from any responsibility in the event that my animal does not show visible signs of illness before boarding but suffers from an undiagnosed condition or illness that affects it during or after the trip.

Finally, I understand and accept the risks that may arise during and due to the transportation of my animal, and I release the airline from any civil, criminal, administrative, and/or other type of liability for any injuries and/or illnesses and/or disorders and/or death and/or trauma caused to my animal during such transport and/or due to my failure to comply with the aforementioned policies, which were made known to me and which I fully accepted. I also assume responsibility for any damages my animal may cause to the airline, its staff, and/or third parties.

Signing this waiver form indicates my acceptance of the terms stated herein.

Animal's Name: _____ Is it a: Service Animal Emotional Support Animal Pet

Type of Animal: Dog Cat Rooster Traveling in: Passenger Cabin Cargo Hold

Airport _____ Flight _____ Date _____

Customer's name _____ Signature _____

ID number _____ Issued by _____ Expiry date _____

Important: Deliver the original signed letter at the check-in counter and keep a copy for the customer